



North Dakota Mission of Mercy Patient Survey Findings Report

September 28-29, 2018 | October 1-2, 2021 | October 11-12, 2024 | Bismarck Event Center | Bismarck, ND

Table 1. Total Patients Who Received Dental Treatment, Mission of Mercy Participant Survey, 2018, 2021 & 2024			
	2018	2021	2024
Total Patients Who Received Treatment	916	670	778
Number Completing Questionnaire		452	768

Table 2. How Patient Heard of Event, Mission of Mercy Participant Survey, 2018, 2021 & 2024 (multiple responses allowed)			
	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
Bridging the Dental Gap	1	-	-
Friends & Family	385	213	374
Dentist/Doctor	5	-	7
Employer	4	-	1
Social Media	191	140	220
TV/Radio	139	59	18
School	14	-	2
Social Agency/Church	85	23	55
Newspaper	35	23	2
Other	7	23	-
Flyer/Poster	47	17	64

Table 3. Respondent Indicated Having Dental Pain, Mission of Mercy Participant Survey, 2018, 2021 & 2024			
	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
Responded Yes	393	178	306
Duration of dental pain:			
1 week or less	28	17	25
2 weeks to 1 month	70	42	60
2 to 3 months	75	15	43
4 months or longer	162	56	126

Occasionally	21	40	37
Grand Total	356	170	291

Table 4. Respondent Visited Emergency Room for Dental Pain, Mission of Mercy Participant Survey, 2018, 2021, 2024

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
No	728	301	401
Yes	181	81	147
Grand Total	909	382	548

Table 5. Third Party Dental Coverage, Mission of Mercy Participant Survey, 2018, 2021 & 2024 (multiple responses allowed)

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
None	665	272	437
Insurance through my job or spouse	93	52	100
A plan I purchased on my own	25	12	14
Government assisted (i.e. Medicaid, Medicare, Title 9)	64	45	114
Other	41	24	4

Table 6. Whether Respondent Has a Dental Home for Follow-up Care, Mission of Mercy Participant Survey, 2018, 2021 & 2024

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
No	617	252	354
Yes	292	113	188
Grand Total	909	365	542

Table 7. Length of Time since Last Dental Visit, Mission of Mercy Participant Survey, 2018, 2021 & 2024

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
Never	-	1	5
Less than 1 year (<12 months)	233	103	131
1 to 2 years (12 to 35 months)	272	102	177
3 to 4 years (36 to 59 months)	129	46	79
5 to 9 years (60 to 119 months)	124	28	55
10 years or longer (120 months or more)	77	33	51
Grand Total	835	313	498

Table 8. Length of Time since Last Time Teeth Cleaned, Mission of Mercy Participant Survey, 2018, 2021 & 2024

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
Never	-	6	5
Less than 1 year (<12 months)	189	53	68
1 to 2 years (12 to 35 months)	222	85	154
3 to 4 years (36 to 59 months)	124	44	72
5 to 9 years (60 to 119 months)	133	38	52
10 years or longer (120 months or more)	101	30	57
Grand Total	769	256	459

Table 9. Reason for Not Getting Dental Care, Mission of Mercy Participant Survey, 2018, 2021 & 2024 (multiple responses allowed)

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
No dentist was available where I live	21	12	55
Dentist offered appointment but I could not make it²	-	19	23
No insurance and I didn't think I could afford it	662	292	458
Did not think I needed to go	36	17	22
Didn't know who to call	37	10	31
Cannot find a dentist to take my insurance	48	24	109
Cannot find a dentist who will take a payment plan	169	69	126
Do not like receiving dental care/afraid of dentist	105	41	59
Language Barrier¹	2	-	1
Other	31	59	106

Table 10. Travel Time to Mission of Mercy Clinic, Mission of Mercy Participant Survey, 2018, 2021 & 2024

	2018	2021	2024
	<i>Number</i>	<i>Number</i>	<i>Number</i>
Under 30 minutes	618	329	437

31 minutes to 1 hour (31 to 60 minutes)	48	23	27
2 hours (61 to 120 minutes)	142	34	97
3 to 4 hours (121 to 240 minutes)	91	26	133
More than 4 hours (241 minutes or more)	9	6	20
Grand Total	908	418	714

Table 11. Number of Participants, by County of Residence, Mission of Mercy Participant Survey, 2018, 2021 & 2024

	2018	2021	2024
<i>County</i>	<i>Number</i>	<i>Number</i>	<i>Number</i>
Adams	1	-	-
Barnes	5	3	5
Benson	-	-	-
Billings	1	-	2
Bottineau	-	1	-
Bowman	-	-	-
Burke	-	1	-
Burleigh	484	237	313
Cass	15	8	10
Cavalier	-	-	-
Dickey	3	2	-
Divide	-	-	-
Dunn	-	-	3
Eddy	3	1	-
Emmons	10	2	4
Foster	9	2	10
Golden Valley	-	-	-
Grand Forks	5	2	4
Grant	8	-	3
Griggs	1	-	1
Hettinger	-	-	1
Kidder	5	1	2
LaMoure	-	-	-
Logan	4	1	-
McHenry	2	2	1
McIntosh	3	-	-
McKenzie	13	1	-
McLean	26	10	14
Mercer	5	2	4
Morton	150	102	92
Mountrail	7	-	8
Nelson	-	-	-
Oliver	2	1	-
Pembina	-	-	-
Pierce	4	-	-

Ramsey	3	-	1
Ransom	-	-	-
Renville	-	-	1
Richland	1	1	1
Rolette	6	-	4
Sargent	-	-	1
Sheridan	-	-	3
Sioux	9	3	3
Slope	-	-	-
Stark	34	9	35
Steele	1	-	-
Stutsman	16	8	15
Towner	-	-	-
Trails	-	-	-
Walsh	-	1	-
Ward	43	7	50
Wells	7	3	3
Williams	7	4	23
Out of state MN, SD, MT, MI, MO	6	3	13
Did not answer	-	-	143
Grand Total	899	418	773