



**North Dakota Mission of Mercy Patient Survey Findings Report
October 11-12, 2024 | Bismarck Event Center | Bismarck, ND**

Mission of Mercy events are made possible through the North Dakota Dental Association (NDDA), the North Dakota Dental Foundation (NDDF), many generous donors, and hundreds of volunteers. The goal of each community event is to provide treatment for patients experiencing barriers to oral health care.

The NDDA and NDDF sponsored a Mission of Mercy event on October 11-12, 2024, at the Bismarck Event Center in Bismarck, North Dakota. At the event, patients were given a survey to complete, asking for their responses to questions about their oral health care. The following tables reflect the results of the October 2024 survey.

<u>Gender</u>	<u>Total #</u>	<u>Percentage</u>
Female	264	34.6%
Male	197	25.8%
Data Not Provided by Patient	303	39.7%

<u>Age of Patients Seen</u>	<u>Total #</u>	<u>Percentage</u>
12-under	54	7.1%
13-17	30	3.9%
18-29	166	21.7%
30-39	180	23.6%
40-49	142	18.6%
50-59	100	13.1%
60-69	46	6.0%
70-79	16	2.1%
80-89	5	0.7%
90+	0	0.0%
Data Not Provided by Patient	25	3.3%

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<u>Patient Ethnicity</u>	<u>Total</u>	<u>Percentage</u>
American Indian/Alaska Native	122	16.0%
Asian	10	1.3%
Black/African American	65	8.5%
Caucasian/White	409	53.7%
Hispanic/Latino	79	10.4%
Middle Eastern	2	0.3%
Native Hawaiian/Pacific Islander	16	2.1%
Data Not Provided by Patient	59	7.7%

<u>How Patients Heard of Event (multiple responses allowed)</u>	<u>Total</u>	<u>Percentage</u>
Bridging the Dental Gap	0	0.0%
Dentist/Doctor	7	1.0%
Employer	1	0.1%
Flyer/Poster	64	8.6%
Friend/Family Member	374	50.4%
Newspaper	2	0.3%
Other	0	0.0%
School	2	0.3%
Social Agency or Community/Church Group	55	7.4%
Social Media	220	29.6%
TV/Radio	18	2.4%

<u>Dental Pain-306 responded Yes</u>	<u>Total</u>	<u>Percentage</u>
1 week or less	25	8.2%
2 weeks-1 month	60	19.6%
2-3 months	43	14.0%
4 months or longer	126	41.2%
Occasionally	37	12.1%
Data Not Provided by Patients	15	4.9%

<u>Have Visited ER for Dental Pain</u>	<u>Total</u>	<u>Percentage</u>
No	485	64.2%
Yes	146	19.3%
Data Not Provided by Patient	125	16.5%

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<u>Third Party Dental Coverage</u>	<u>Total</u>	<u>Percentage</u>
None	437	57.8%
Dental Insurance	114	15.1%
Government Assisted (i.e. Medicaid, Medicare, Title 9, IHS)	114	15.1%
Other	37	3.7%
Data Not Provided by Patient	63	8.3%

<u>Has a Dental Home</u>	<u>Total</u>	<u>Percentage</u>
No	354	46.9%
Yes	188	24.9%
Data Not Provided by Patient	213	28.2%

<u>Last Time Visited a Dentist</u>	<u>Total</u>	<u>Percentage</u>
Never	5	1.0%
Less than 1 year (<12 months)	131	26.3%
1-2 years (12-35 months)	177	35.5%
3-4 years (36-59 months)	79	16.0%
5-9 years (60-119 months)	55	11.0%
10 years or longer (120 months or more)	51	10.2%

<u>Last Time Teeth Cleaned</u>	<u>Total</u>	<u>Percentage</u>
Never	5	1.2%
Less than 1 year (<12 months)	68	16.7%
1-2 years (12-25 months)	154	37.8%
3-4 years (36-59 months)	72	17.6%
5-9 years (60-119 months)	52	12.7%
10 years or longer (120 months or more)	57	14.0%

<u>No Dental Care (multiple responses allowed)</u>	<u>Total</u>	<u>Percentage</u>
No dentist was available where I live.	55	8.0%
Dentist offered appointment but I could not make it.	23	3.4%
No insurance & I didn't think I could afford it.	458	66.9%
Did not think I needed to go.	22	3.2%
Didn't know who to call.	31	4.5%
Can't find dentist to take my insurance	109	15.9%
Can't find a dentist who will take a payment plan	126	18.4%
Do not like receiving dental care/afraid	59	8.6%
Other	75	10.9%

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How Long Did You Travel to Get Here	Total	Percentage
Under 30 minutes	437	57.7%
31 minutes-1 hour (31-60 minutes)	27	3.6%
1-2 hours (61-120 minutes)	97	12.8%
3-4 hours (121-240 minutes)	133	17.6%
More than 4 hours (241 minutes or greater)	20	8.3%

County	Total	Percentage
Barnes	5	0.7%
Billings	2	0.3%
Burleigh	313	40.5%
Cass	10	1.3%
Dunn	3	0.4%
Emmons	4	0.5%
Foster	10	1.3%
Grand Forks	4	0.5%
Grant	3	0.4%
Griggs	1	0.1%
Hettinger	1	0.1%
Kidder	2	0.3%
McHenry	1	0.1%
McLean	14	1.8%
Mercer	4	0.5%
Morton	92	11.9%
Mountrail	8	1.0%
Ramsey	1	0.1%
Renville	1	0.1%
Richland	1	0.1%
Rolette	4	0.5%
Sargent	1	0.1%
Sheridan	3	0.4%
Sioux	3	0.4%
Stark	35	4.5%
Stutsman	15	2.0%
Ward	50	6.5%
Wells	3	0.4%
Williams	23	3.0%
Out of State (MN, SD, MT, MI, MO)	13	1.7%
Data not provided by patient	143	18.5%